



Website Terms & Conditions

Introduction

Hi there!

This website, www.thefirst1000days.com.au is owned and operated by Emma Park Nutritionist

ABN:18 332 679 536

If you have any questions or need further information, please contact:

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This document sets out the Terms and Conditions you need to be aware of when using this website. Please take a moment to read them, as they set out your important rights and obligations and I care about making sure we both know where we stand. When you visit this website and use my services and subscriptions you agree that you are over the age of 18 and willing to be bound by these Terms and Conditions. If you don't accept this agreement, you should not continue to visit this website or use my services

All products and services advertised on this website are offered in compliance with Australian Consumer Law.

General Disclaimer

On this website you will find all resources pertaining to The First 1000 Days Program, Education Modules, Webinars, Articles, Expert Interviews & links

The information is provided for your education & empowerment and to build a community of like-minded members for support

MY RIGHTS & RESPONSIBILITIES

I take lots of care to provide valuable information but I cannot be responsible for the use that you make of that information.

Please be aware that the generalised information I provide is not a substitute for specialist advice tailored to your individual circumstances. Please understand that generalised nutritional medicine or First 1000 Days microbiome & Maternity Healthcare information is never a substitute for specialist advice tailored to your personal situation

Any testimonials and promised results I may display on this website are based on my experience and those of my previous clients. They are not guarantees that anyone else will achieve the same results.

VISITOR RESPONSIBILITIES

Any information provided on this website is general advice only and is not for individual health advice or prescription. If you have any doubts or concerns about the program being suitable for you please contact me directly before you purchase.

If you have any questions about your personal health before or during the program please contact me directly (email or closed Facebook group).

EXTERNAL LINKS

The links I have provided are for expert interviews, articles, blogs, books and other courses that I recommend. I have no responsibility for the other content on the external sites.

Specific Disclaimer

This disclaimer relates to;

MY COURSES

The First 1000 Days Program is a Self-paced online learning program for Mums & Dads to learn about the microbiome during the first 1000 days period (conception to 2 years old) and to educate and empower parents to navigate the maternity healthcare system in Australia. It is an 8 module program with webinars & extra resources for each module

The intention of the program is to educate parents on the importance of the microbiome in the first 1000 days and how to optimize it to improve pregnancy, birth, breastfeeding & infant development outcomes.

MY RESPONSIBILITY

I have a Bachelor of Health Science Degree in Nutritional Medicine (graduated 2012)

8 years of clinical experience (2020)

5 Years experience as a Health Professional Educator in the Maternity Healthcare fields

The content provided in the program comes from extensive clinical experience and current evidence-based science, as well as attendance at Professional Conferences. Also learning and collaboration with other Experts in the Maternity Care Professions. Continued Practitioner Development hours are kept up to date, as are Professional Association memberships (ANTA).

YOUR RESPONSIBILITY

It is expected that you will use the information in the program to guide your choices and decision making and that any individual decisions, treatments and /or options will be discussed either with me personally (in the private facebook group, or by private consultation) or with your otherwise qualified health professional.

Many channels of communication are available and are always outlined

It is expected that you will not share your access key with others and is to be used for your access and use of the program only.

PROBLEMS

No responsibility is taken if clients have not consulted a qualified health professional for personalised advice

The First 1000 Days Program is a Holistic Program and education platform. It is not a substitute for personalised medical advice. Contact me personally or speak with your qualified health practitioner for personalised and medical advice

SUITABILITY

The First 1000 Days Program is for planning, pregnant, breastfeeding / formula feeding & parents with young infant up to 2 years old. Or for parents having second or third (etc) children.

Intellectual Property

COPYRIGHT

The content of The First 1000 Days Program is protected by copyright. No portion of this program or website may be copied or replicated in any form without my written consent

Logos can be used to share and promote programs / content / services on social media as long as it is linked back to my social media and/or website/s

It is expected that you will not 'share' your access key with others and is to be used for your access and use of the program only.

TRADEMARKS

I own the business names;

Emma Park Nutritionist

The First 1000 Days

Payment Terms

FORMS OF PAYMENT

Payment can be made in advance via PayPal

PAYMENT PLANS

Payment plans offered on specific products, packages, memberships and consults – contact me for more information

SECURITY POLICY

Online payments secured via PayPal

Delivery

DELIVERY

Online programs are delivered via email or coded website access

ACCESS TO THE PROGRAM

Access is granted to the purchaser for the lifetime of the program

Returns Policy

THE FIRST 1000 DAYS PROGRAM

I do not offer a refund to clients who change their mind after they have purchased the program

If a client cancels a member-based contract payment stops immediately (cancel anytime policy) but will not be entitled to any refunds on unused services.

Consumer Guarantees

MINOR PROBLEM

If there are technical issues with any part of delivering the program it will be fixed as soon as possible

Visitor Information

RESPECTFUL COMMUNICATION

In Membership sites and facebook groups (free and program groups) it is expected that people are kind and respectful. No rude or offensive comments will be tolerated and people will be removed from group

Jurisdiction & Dispute Resolution

JURISDICTION

Emma Park Nutritionist & The First 1000 Days Program base is located in Victoria, Australia. The agreement is subject to the governing law of Victoria.

NEGOTIATION

If you have any issue or complaint arising out of your use of this program, website or these terms and conditions, you and Emma Park Nutritionist agree to make a genuine effort to resolve the dispute through negotiation and discussion

MEDIATION

If we are unable to resolve a dispute by negotiation and discussion within 14 days, the parties must proceed to mediation with the assistance of an accredited mediator who is independent of the

parties. The mediator is to be appointed by agreement of the parties or, failing agreement within twenty-one (21) days of the first notification of the dispute, by a person appointed by the Chair of Resolution Institute, (ACN 008 651 232, Level 2, 13-15 Bridge Street, Sydney NSW 2000; telephone: 02 9251 3366, email: infoaus@resolution.institute) or the Chair's designated representative. The Resolution Institute Mediation Rules shall apply to the mediation. We agree to share the costs of mediation equally between us

LITIGATION

It is a condition precedent to the right of either party to commence litigation other than for interlocutory relief that it has first offered to submit the dispute to mediation. Litigation is to be considered a last resort and may not be commenced until, in the opinion of the independent mediator, the potential for negotiation and mediation have been exhausted